



## Wendy Talbot, MPH



Wendy Talbot is the Assistant Vice President for the Measure Collection and Audit departments with the National Committee for Quality Assurance (NCQA).

She is responsible for NCQA's HEDIS® Compliance Audit™ program. The Audit program maintains the HEDIS licensure and certification contracts for nine audit firms and over 70 individual auditors. She is also responsible for NCQA's Data Collection Department that maintains and supports the Healthcare Organization Questionnaire (HOQ) and the Interactive Data Submissions System (IDSS), receiving over 2,400 audited data submissions annually.

Wendy has 18 years of industry experience working with federal, state and local government, managed care and behavioral health organizations, and physician groups. Prior to working with NCQA, she worked as the Director of Performance Measure Validation and Audits for an External Quality Review Organization (ERQO) and one of NCQA's HEDIS Licensed Organizations. While there, she was an NCQA Certified HEDIS Compliance Auditor and performed over 150 HEDIS, AMP and Performance Measure Validation audits. Before her time at the ERQO, she was an Epidemiologist at the Arizona Department of Health Services.

Wendy completed her undergraduate education in Health Sciences at the University of Nevada, Reno. She also holds a Master of Public Health, Epidemiology degree from the University of Arizona. She has been a Certified HEDIS Compliance Auditor since 2007.

**Session Title:** NCQA HEDIS® Audit Overview™

**Brief outline of session:**

The NCQA HEDIS Compliance Audit has been around for over 20 years. This presentation will walk through the audit processes and requirements used by certified auditors ensure an organization has the capabilities to process medical, member and provider data that serve as the foundation for accurate performance measure reporting.